

### **School District Security Officers**

Constant school disruptions are having a significant negative impact on school climate and academics. This training concentrates on effective communication and behavior skills for school district security officers. Security officers will be equipped with the necessary skills to assist in significantly reducing, if not eliminating, inappropriate behavior throughout the school. Security officers are to conduct themselves in such a way as to show the upmost professionalism while caring out their duties. Security officers must walk a fine line of being friendly with students without becoming friends with students.

Taking charge of and de-escalating a potentially explosive situation is expected of our security officers. Security officers will learn specifically how to prepare for any situation with a student, teacher or parent. This training will provide security officers the necessary tools to work and communicate professionally and effectively with our students, teachers and parents in today's schools.

#### Highlight of topics covered:

- Security officer reactions – Fight or Flight
- The negative effects of stress on the job
- B.A.M. statements – de-escalating inappropriate student behavior
- Behavior management through positive reinforcement
- Meaning business
- Professionalism and behavior expectations
- Being friendly not friends
- Eliminating arguments and disruptions in the hallways
- Effective communication skills
- How to work with unfocused individuals
- Verbal judo
- How to stay calm when everybody else is losing it

\*Any training can be modified to meet the needs of the school or district.